



SUEZ Water Rhode Island Inc

July 7, 2020

SUEZ Response to public comment request

RIPUC Docket 5022

Comment 1-1: Whether a moratorium on service terminations should continue for all categories of customers (non-residential, standard customers, protected customers?)

Response:

SUEZ currently has only experienced a slight increase in delinquent accounts over the last few months. SUEZ customers have been staying current with their bills for the most part despite the moratorium. As of 7/2/20, cash receipts on an average 10 day basis has increased to approximately \$20,000 per day. This is consistent with the increase in billings and the increase therefore in total Accounts receivable. However as reported in May, the accounts receivable balances greater than 60 days had increased on a percent to total basis over earlier this year and the same time period in 2019. Based upon the data through July 2, 2020 that trend is decreasing back toward pre-covid and same period last year.

Comment 1-2: Whether there should be a lifting of the moratorium for a particular category of customer?

Response:

SUEZ does not see an immediate need to lift the moratorium for any particular category of customer.

Comment 1-3: What would be an appropriate duration of any extension of a moratorium on service terminations?

Response:

SUEZ feels that if the moratorium was extended it should only be extended one (1) month at a time for review. SUEZ customers mostly consist of residential, small commercial/industrial and wholesale. Our customers have been keeping up to date on payments, however with June, July and August typically being our highest use months we might see some increase in delinquent accounts and would request that the RIPUC revisit any extended moratorium no more than monthly in order to ensure delinquencies to not become too cumbersome moving forward.

